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Appl. No. 09/974,988 Amdt. dated 05/24/2004 Reply to Office Action of 03/01/2004 MAY 2 4 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Application of:

Keohane et al.

: Before the Examiner:

Serial No: 09/974,988

: Robinson, Greta Lee

Filed: 10/11/2001

: Group Art Unit: 2177

Title: APPARATUS AND METHOD : Confirmation No.: 8102

OF PREDICTING FILE DOWNLOAD TIME BASED ON HISTORICAL DATA :

AMENDMENT A

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action of March 01, 2004, please amend the above-identified patent Application as provided below and consider the following Remarks.

Amendments to the ABSTRACT begin on page 2 of this paper. Listing of to CLAIMS begins on page 4 of this paper. Remarks begin on page 9 of this paper.

AUS920010884US1